



Dear Valued Clients,

On January 24, 2012, at 6:00 PM (PT) Sunwest Bank will launch enhancements to the Commercial Online Banking system.

Sunwest Bank's Commercial Online Banking may not be available until the update is complete.

Please be aware that during the login process you may be asked to register your PC and answer a challenge question. If you presently have the page bookmarked, you will need to resave your Commercial Online bookmarks to [SunwestBank.com](http://SunwestBank.com). Going forward you will login by selecting the Commercial system, entering your username into the Sunwest Bank "Access ID" field and clicking the "LOG-IN" button.

A screenshot of the Sunwest Bank online user login page. At the top is the Sunwest Bank logo. Below it are two navigation tabs: 'ABOUT US' and 'LOCATIONS'. The main content area is titled 'Online User Login'. It contains a 'Log-In To' dropdown menu with 'Commercial' selected. Below this is a text input field labeled 'Username / Access ID'. At the bottom left, there are links for 'First Time Users' and 'Log-In Help'. A dark 'LOG-IN' button is positioned to the right of these links.

**Sunwest Bank**

ABOUT US    LOCATIONS

Online User Login

Log-In To  
Commercial

Username / Access ID

First Time Users    **LOG-IN**  
Log-In Help

The update will include improvements to commercial online banking, security, as well as a new landing page. You will now be able to view up to 18 months of transaction history and associated documents and images online. Below is an overview of the enhancements.

### New Landing Page - User Layout

The layout of available options you see will appear on a new landing page.

Below is an example of the old layout of available options:



#### Log Off

#### Options

Summary	Accounts	Funds Management	File Management	Positive Pay	Administration	Print
Date Last Log In: 1/05/2012 10:11 AM PST			Welcome JIMMY			
Account List as of 01/05/2012 10:19 AM PST Sorted By Group, Account Nickname						

Below is the new simplified landing page:

[Help](#)   [Log Off](#)



**714.730.4444**  
Toll Free 800.330.9890

[Accounts](#)   [Management Tools](#)   [Administration](#)   [Account Services](#)   [Print](#)

### Account Balances

[Edit](#)   [Refresh](#)

Account	Available	Current
<a href="#">Marketing Test Acct</a>	\$19.84	\$19.84
<a href="#">Marketing HSA Test</a>	\$25.00	\$25.00
<a href="#">Marketing Test Sav...</a>	\$78.30	\$78.30
<a href="#">Marketing Test CD</a>	\$500.00	\$500.00
<a href="#">Marketing IRA CD t...</a>	\$25.00	\$25.00
<a href="#">Loan test</a>		
<a href="#">Marketing Test loan...</a>	\$480.00	\$20.00

[Account Summary](#)

### Transactions

[Recent](#)   [Upcoming](#)

(0)

Account	Transaction Type	Show	
<input type="text" value="Marketing Test Acct"/>	<input type="text" value="All Transactions"/>	<input type="text" value="15"/>	<input type="button" value="Search"/>

**Status**

There are currently no transactions available

### Quick Transfers

[Internal](#)   [ACH](#)   [Wire](#)

Template Name	<input type="text" value="Select a Template"/>
From Account	<input type="text" value="Loan test"/>
To Account	<input type="text" value="Loan test"/>
Amount	<input type="text"/>
Transfer Date	<input type="text" value="1/13/2012"/>
<input type="button" value="Preview Transfer"/>	
<a href="#">Go to Transfer List</a>	

The options under each tab will be familiar; however a few changes have been made. The most notable change is the **Management Tools** tab, which will now include all of the options from the previous **Funds Management** and **File Management** tabs.



Accounts	Management Tools	Administration	Account Services
<b>Account Balance</b>	<b>Funds Management</b>	<b>File Management</b>	
<b>Account</b>	ACH Manager	Transfer List	
Marketing Test	Premier ACH	Transfers Issued	
Marketing HSA	Transfer List		
Marketing Test	Transfers Issued		
Marketing Test	Bill Payments		
Marketing IRA	Wire Confirmations		
Loan test	Incoming ACH Search		
Marketing Test	Incoming Wire Search		
<b>Quick Transfer</b>			
<b>Internal</b>			
Template Name			
Select a Template			
From Account			

Below are sample screens of the options under the **Accounts**, **Administration** and **Account Services** tabs in the new Commercial Online Banking system.

**Accounts Tab: Get access to your account history, balances and images.**



Accounts	Management Tools	Administration	Account Services
Summary		Stop Payments	
List			
Overview			
Spending Report			
Loan test			
Marketing HSA Test			
Marketing IRA CD test			
Marketing Test Acct			
Marketing Test CD			
Marketing Test loan account			
Marketing Test Personal Checking			
Marketing Test Savings			

  

Account Information as of 01/13	
Current Balance	20.17
Pending Transactions	1.82
Presentment	20.17
Anticipated Balance	214.08
Current Balance	20.17
Holds:	1.82
Available Balance	20.17
Pending Transactions	214.08
Presentment	.01
Anticipated Available	1.00
Credit Line:	
Total Funds Available	
Interest Information	
Interest Paid 2013	
Interest Paid 2012	

Administration Tab: Make changes to your transfer templates, manage employee access and more.



Accounts	Management Tools	Administration	Account Services	Print																		
<b>Account Balances</b> <table border="1"> <thead> <tr> <th>Account</th> <th>Available</th> </tr> </thead> <tbody> <tr> <td>Marketing Test Acct</td> <td>\$19.84</td> </tr> <tr> <td>Marketing HSA Test</td> <td>\$25.00</td> </tr> <tr> <td>Marketing Test Sav...</td> <td>\$78.30</td> </tr> <tr> <td>Marketing Test CD</td> <td>\$500.00</td> </tr> <tr> <td>Marketing IRA CD t...</td> <td>\$25.00</td> </tr> <tr> <td>Loan test</td> <td></td> </tr> <tr> <td>Marketing Test loan...</td> <td>\$480.00</td> </tr> </tbody> </table>		Account	Available	Marketing Test Acct	\$19.84	Marketing HSA Test	\$25.00	Marketing Test Sav...	\$78.30	Marketing Test CD	\$500.00	Marketing IRA CD t...	\$25.00	Loan test		Marketing Test loan...	\$480.00	<b>Groups</b> Inquire Account Group Change Account Group Inquire Employee Group Change Employee Group Inquire Fund Transfer Group Change Fund Transfer Group  <b>Account</b> Inquire Client Account Change Client Account Employee Accounts  <b>Employee</b> Employees			<b>Fund Transfer</b> Add Fund Transfer Template Add Using Fund Transfer Template Change Fund Transfer Template Delete Fund Transfer Template Inquire Employee Fund Transfer Access Change Employee Fund Transfer Access  <b>File Transfer</b> Inquire Employee File Transfer Access Change Employee File Transfer Access	
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<b>Quick Transfers</b> Internal    ACH    Wire Template Name Select a Template From Account Loan test																						

Account Services Tab: Change your password and other security information.



Accounts Management Tools Administration **Account Services** Print

Account Balances

Edit Refresh

Account	Available	Current
<a href="#">Marketing Test Acct</a>	\$19.84	\$19.84
<a href="#">Marketing HSA Test</a>	\$25.00	\$25.00
<a href="#">Marketing Test Sav...</a>	\$78.30	\$78.30
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[Account Summary](#)

- Change Password
- Change Primary Account
- Change Security Data

Marketing Test Acct  **Tra**

**Status**

There are currently no transactions available

Quick Transfers

Internal ACH Wire

Template Name

From Account

## Event Manager Alerts

Our new Event Manager Program allows you to setup alerts to keep you updated on activity in your accounts. You can request a notification when your account balance changes, a check clears or a transaction posts. Occasionally, the bank may send a message or broadcast to you using this same feature. To view and setup your alerts and notification preferences, click on the bullhorn icon in the upper right side of the landing page and select "My Alerts".

Account Services    Print

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**Transactions**

Recent    Upcoming    (0)

Account	Transaction Type	Show
Marketing Test Acct	All Transactions	15

**Status**

There are currently no transactions available

My Alerts    **Event Manager**

Check for new Alerts

No Unread Alerts

**DDA Events**

Alerts	View	Delete
<a href="#">Current Day activity on Checking Account</a>		

  

Notify When	New	View	Edit	Delete
<a href="#">Checking Presentments</a>				
<a href="#">Checking Presentments</a>				

[Setup New Alert](#)

**New Checking Account Balance Alert**

If Account Number Equal To  And Memo Available Balance

Then Fulfill The Event.

Send To:

Sunwest Bank is committed to providing you with a leading Commercial Online Banking solution. This will require us to occasionally make upgrades to the system. We thank you for your business and choosing to grow with us. If you have any questions, please contact us at 714-730-4444 or email us at [sbo@sunwestbank.com](mailto:sbo@sunwestbank.com). We hope you enjoy these enhancements. Thanks again!

Sincerely,

Sunwest Bank Online Team